

# Jan 5, 2021 - Verify Your Email Address to Send Emails

Last Modified on 01/20/2021 9:23 am CST

With this new update, you will first need to validate your sending address in order to send an email out of the system. The purpose of this update is to reduce bounced emails and replies, ultimately increasing your credibility and verifying you have a method to receive and respond to contact's replies.

Verifying your email address with HyperDrive CRM Pro is really easy. Follow the steps below to find out how.

1. Go to Settings, Mail Merge Profile, and click the button to "Send Verification Email."

Mail Merge Profile

Customize Your Mail Merge Profile

Used for mail merge, envelopes, and client newsletter.

Full Name

Email

Email NOT Verified

Company

Address

City, State, ZIP

Phone

Website URL

**Newsletter Settings**

Newsletter Title

Free Text / About You

2. In your email, click the Complete Verification button.

Please Verify Your Email Address (sherry@bluehd.com) 🔍 Inbox x



**hyperdrivepro.morethanrewards.com** noreply@hyperdrivepro.morethanrewards.com via hyperdrive to me ▾

Please click this button to verify your email address with hyperdrivepro.morethanrewards.com

[Click Here to Complete Verification](#)

### 3. Your Mail Merge Profile will show the email as verified.

#### Mail Merge Profile

#### Customize Your Mail Merge Profile

Used for mail merge, envelopes, and client newsletter.

Full Name	<input type="text" value="Sherry Sky"/>
Email	<input type="text" value="sherry@bluehd.com"/>
	<span>Email Verified</span>
Company	<input type="text" value="Blue Harley-Davidson"/>
Address	<input type="text" value="123 Road St"/>
City, State, ZIP	<input type="text" value="Town City, WI 54324"/>
Phone	<input type="text" value="800-852-9633"/>
Website URL	<input type="text" value="https://www.bluehd.com"/>

**Newsletter Settings**

Newsletter Title	<input type="text"/>
Free Text / About You	<input type="text"/>

If you attempt to send an email and your email has not been verified, you will be taken to your Mail Merge Profile with a notice to verify your "from" address.

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